

# CERTIFICATE

## OF COMPLETION

THIS IS TO CERTIFY THAT

**Anna Burkovska**

has successfully completed the micro-credential course

**"DIGITAL BUSINESS TRANSFORMATION"**

### Learning outcomes and competences

*Upon successful completion of the micro-credential, the participant has demonstrated the ability to:*

- explain key concepts of digital literacy in business and analyse the role of digital technologies in the modern business environment;
- apply digital tools, office and cloud services, and online collaboration platforms in professional activities;
- use digital communication channels and basic digital marketing tools to support communication and evaluate their effectiveness;
- assess cybersecurity, data protection, and digitalisation risks in business processes and justify approaches to minimising them;
- work effectively in teams, use digital resources responsibly, and contribute to the development of digital culture within organisations.

### Course details

**Workload:** 90 hours

**Credits:** 3 ECTS

**Level:** EQF Level 5–7

**Mode of delivery:** Fully online

**Course period:** 9 April – 14 May 2026

**Director**  
**of Karazin Banking Institute**  
**V.N. Karazin Kharkiv National University**



**Anna CHKHEAILO**

**Date of issue:** 14 May 2026

**Certificate ID:** 022/2026